

# PRIDE Enterprises Helps to Lower Florida State Correctional Costs and Recidivism Rate





# PRIDE ENTERPRISES HELPS TO LOWER FLORIDA STATE CORRECTIONAL COSTS AND RECIDIVISM RATE

What if every time you fired up your new VarioPrint i300+ high-speed sheetfed inkjet press or ran a piece through your CP Bourg Digital Finishing Line, you were changing someone's life forever? This is the excitement of working for PRIDE Enterprises, a Florida-based business that runs vocational training programs for inmates in the Florida Department of Corrections.

PRIDE helps to lower the recidivism rate and reduce criminal justice costs for the residents of Florida by training inmates on leading-edge job skills. Inmates that complete one of PRIDE's 35 programs learn vocational skills ranging from commercial printing to furniture and metal work. Armed with these skills, along with additional support from PRIDE and its partners, participants are three times less likely to commit new offenses upon release than non-participants.

"For inmates who go through our program, the recidivism rate is less than 9.36%," notes David Roberts, general manager, graphics, at PRIDE Enterprises. "Not only do they gain marketable skills and relevant industry certifications, but they are able to get jobs that provide a solid living wage."

The average starting pay for an inmate who completes one of PRIDE's programs is \$12.95 per hour. PRIDE also assists with clothing, housing, and transportation, such as helping them get bus passes and bikes.

Despite its close working relationship with the Florida Department of Corrections, PRIDE receives no subsidies. As a self-funded enterprise, it must run at optimum efficiency. For its printing plant in Blountstown, Fla., where its commercial graphics training is held, that led to an investment in a VarioPrint i300+ and CP Bourg Signature Booklet Making finishing line in early 2020.

"For our participants to be successful, our programs must focus on relevant job skills," adds Roberts. "Whether it's running the VarioPrint i300+ high-speed inkjet press or the CP Bourg Digital Finishing Line, this training affords them the ability to get jobs with the most useful, relevant skills in the industry."

PRIDE employs 200 free world staff and trains 2,000 daily and reaches 3,000 to 4,000 inmates every year.

## "SECOND-TO-NONE" PRINT

PRIDE operates three graphics facilities in Florida, each with a different focus. Its digital facility, where its VarioPrint i300+ and CP Bourg equipment, is located in Blountstown, Fla. about an hour southwest of Tallahassee. This 44,000 square foot facility has 150 trainees at capacity, runs two shifts, and has state-of-the-art technologies and efficient production worklfows.

"I invite any commercial printer to put their production facility up against ours," says Roberts.

PRIDE also maintains locations in South Bay, Fla. (16,000 square feet, 75 trainees) for wide-format, flexo, and engraving, and Marion, Fla. (16,000 square feet, 30 trainees) for corrugated printing.





The Blountstown facility trains inmates in a general commercial print shop environment. The shop purchased its first rollfed (black-and-white) inkjet presses in 2016 and added both the i300+ high-speed sheetfed inkjet press and two Canon imagePRESS C10000 toner-based presses in 2020.



The Canon VarioPrint i-series+ digital color press prints up to 294 letter images per minute. It targets heavy production volumes of one to 10 million pages per month and supports a large variety of paper sizes up to 13.9"x19.7" (B3) format.

The shop produces everything from grocery flyers and student

planners to pocket folders and variable-data mail. "We are a full-service graphics house that prints every kind of collateral piece you can imagine, along with school products used in school systems throughout the State of Florida," says Roberts. "We are also a full mail house. We operate a true, automated digital workflow from stem to stern."

#### JOURNEY TO INKJET

PRIDE began the journey with inkjet just over four years ago. The intent then, as it remains now, is to eventually make a full transition from traditional offset. Over the course of the last four years, it has replaced all but two of its 12 offset presses. "By the end of 2020, we will operate only two offset presses, which we will use primarily to support jobs requiring synthetic substrates," says Roberts.

PRIDE's journey to full inkjet production has been gradual. It invested in black-and-white rollfed inkjet in 2016, but it was waiting for further maturation before investing in full-color inkjet for its high-quality work.

"Over time, the quality, stock availability, support, and technology have improved dramatically," says Roberts. "Once we did a total cost analysis of cost per page for finished goods, which includes overhead, waste, throughput, paper, and materials — all the ancillary costs that are part of the overhead — it became evident that we were ready for four-color inkjet production."

PRIDE chose the sheetfed format for its cost-effectiveness at a variety of run lengths, as well as its substrate flexibility. The VarioPrint i300+ runs up to 294 ipm, with a monthly volume of one to 10 million letter-sized pages. The i300 met PRIDE's requirement for extremely high graphics quality that is achieve with  $600 \times 600$  dpi resolution with drop size modulation that produces 1200 dpi perceived image quality in both images and halftones.

In addition to being able to handle the higher volumes, the VarioPrint i300+ is cost-effective for shorter run lengths, too. This is important since PRIDE is seeing its run lengths regularly drop to 5,000 or less. "Our customer base is moving more to print-on-demand where inventory is nonexistent," says Roberts. "They place an order this month, and next month it will be completely different. The VarioPrint i300+ allows them to print in very small runs, with variable content, and make frequent changes at no additional cost. Plus, we are able to produce variable data on





coated stocks which is not something we could offer before."

To support its VarioPrint i300+, PRIDE worked with CP Bourg to install a digital finishing line that enables even more work to shift to inkjet. The line includes the Bourg Sheet Feeder (BSF), IFB (Hand Feed Reject Tray), Bourg Preparation Module (BPM) equipped with Bleed Trimming and Sheet Creasing, (BME) Booklet Maker with Hohner stitching heads, (BME) Booklet Face Trimmer, and Exit Conveyor.



The Bourg Booklet Maker (BM-e) is C.P. Bourg's premium booklet maker that utilizes the latest technology to produce on-demand booklets. The paper flow follows a stitch-fold-trim process with guaranteed set integrity, a maximum of 120 pages per booklet (30 sheets) and a maximum speed of 5,000 booklets/hour.

"Our finishing efficiencies are so

much greater than we had before," Roberts explains. "Operators don't have to run the job to the cutter, then the folder, and the collator. They can feed everything directly through the CP Bourg Digital Finishing Line, significantly reducing the number of steps and reducing waste."

Although Bourg's finishing solutions are often run inline, because PRIDE runs also two Canon imagePRESS C10000s and multiple rollfed inkjet and offset presses, the decision was made to place the finishing offline so carts stacked with material could be brought to the finisher from any printer. "The solution can be docked in-line with the VarioPrint i300+ at any time and still function offline," notes James Tressler, vice president of sales for CP Bourg. "The team felt it was best to begin this way, knowing the option to connect exists."

These efficiencies offer tremendous benefits to PRIDE's clients since 80% to 90% of its work comes from state agencies. "Their budgets are extremely tight, and rarely — if ever — do they increase," says Roberts. "Our investments in high-speed inkjet and binding lines allow us to maintain their volume without impacting their costs. In fact, even though the raw materials go up, we have been able to offset those increases through the productivity of our inkjet and digital binding solutions."

While PRIDE does not have labor costs associated with running the equipment, Roberts notes that these savings are offset by the cost of trainers and continual upgrades to its technology that keep its training on the cutting edge.

### PURELY PROFESSIONAL

PRIDE installed the VarioPrint i300+ high-speed inkjet press and CP Bourg Digital Finishing Line in March 2020. It couldn't have been more pleased with both installations.

"The Canon team has been great to work with," Roberts recalls. "When we installed our two imagePRESS C10000s a few years ago, those machines were up and running within three days. Although we didn't start running the new VarioPrint i300+ immediately, it was ready to run at the end of the second week."





Roberts praises CP Bourg for its efficiency, as well. "They brought the equipment in, and by the end of the week, it was already running, and they were training our staff," he says. "We are particularly impressed that the line is able to operate 24/7 at the full-rated speed of our Vario-Print i300+."

"The automation has enabled the solution to accept multiple operators and output from multiple printers," adds Tressler. "This level of automation produces extremely predictable output / throughput with tremendous quality by eliminating manual set-up and marking, scuffing, and tracking that most



The Bourg Preparation Module (BPM) is a fully automated, modular and scalable sheet preparation unit that vastly simplifies the creation of perfect bound and stitched books and booklets. With a BPM connected to an In-Line Bourg binder or booklet maker, finished books and booklets of many different sizes can be produced with no operator intervention.

older technology struggles with in today's inkjet and digital environments."

PRIDE anticipates producing about five million pages on the VarioPrint i300+ monthly. The CP Bourg Finishing line is currently running x/month. As print volumes grow at PRIDE, they anticipate adding more print and finishing lines to meet the growing demand.

#### ALIGNMENT OF CULTURE AND MISSION

While the technology was the driving factor in PRIDE's vendor selection, alignment with its mission was critical, too. PRIDE looks for vendors with similar cultural values that are willing to support its mission through training and, ultimately, job placement for its inmate trainees.

"Vendors' relationships within the industry, including and especially their customers, allows them to connect these newly certified inmates with potential employers as soon as they are released," Roberts says. "This shared passion is really important to us."

Francis McMahon, executive vice president of Canon Solutions America, echoes the importance of this alignment. "We share PRIDE's desire to provide inmates with the tools to successfully reintegrate into society," he says. "Not only are we excited about impacting the reduction in recidivism, but also about being part of the mission to genuinely improve the lives of these inmates as they transition back into the free world."

Tressler of CP Bourg agrees. "We are incredibly proud to have been invited into PRIDE's operation as part of this mission," he says. "In order to achieve its goals, PRIDE has to continually reinvent its operation by doing more with less and delivering exceptional quality and value to its customers. It is such an honor to be part of their success."



